



***Business Process Management (BPM) Fundamentals Course***

PNMsoft is aware, that within Industry and Government organisations, there are many challenges to improve efficiencies and services. Utilising BPM is a cost effective and technologically sound way of delivering maximum benefit to the organisation utilising an iterative and low risk approach.

To address these needs, PNMSOft have developed a BPM Fundamentals training course to provide your staff and management with the following skills:

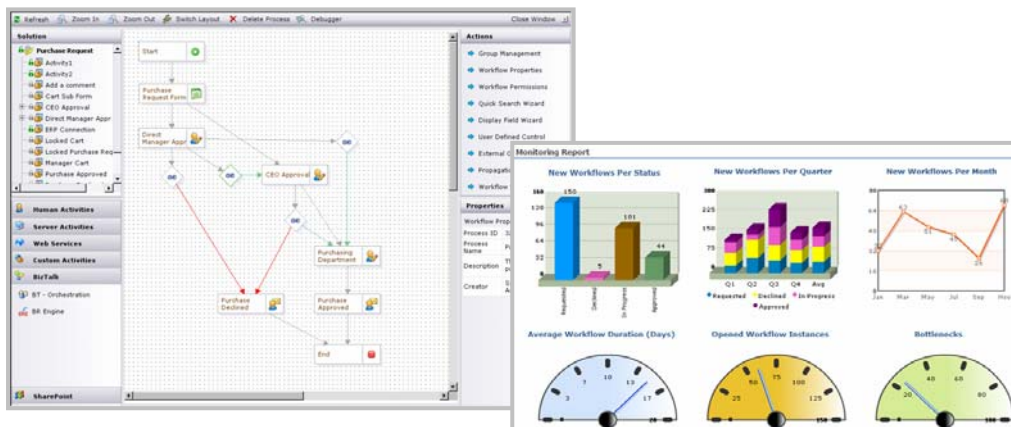
- Introduction to BPM terminology, concepts and best practice
- Easily identify, prioritise opportunities and ‘Quick Wins’
- Gain hands on experience with PNMsoft’s BPM Solution (SEQUENCE)
- Learn how to choose and define a suitable BPM project to implement

The outcome of this course is to create an understanding and enthusiasm for the benefits of BPM, and empower delegates to define and highlight BPM strategies ready for implementation, providing their company with long term process and automation cost savings, and benefits.

➔ ***Course Objectives***

Upon completion, the delegate will have a high level understanding of BPM, the challenges it addresses and how to successfully deliver BPM projects as deployed using SEQUENCE.

Delegates will learn through actual ‘hands on’ exercises about the rich set of SEQUENCE features used to design, view, manipulate and execute process models. Other areas discussed will include business rule design and Business Activity Monitoring (BAM) capabilities that provide an interactive medium for information delivery and analysis.



## → **Course Topics**

- BPM Concepts, trends and business value
- BPM Lifecycle concepts explained
- Typical uses of a BPMS and SEQUENCE
- Practical process modelling best practice
- Practical experience using SEQUENCE to create executable business processes (forms, business rules, notifications etc.)
- Identifying and prioritising BPM 'Quick Wins'
- BPM implementation guidelines and best practice
- Opportunity to discuss challenges, best practice etc.

## → **Course Prerequisites**

Basic computer skills required.

## → **Course Length**

Two days. Web based delivery due shortly.

## → **Course Cost**

Please contact our training department for further details and a quote for private onsite training.

## → **To Register**

Online: [www.pnmsoft.com](http://www.pnmsoft.com)

Phone: + 44 (0)1923 813420

Email: [training@pnmsoft.com](mailto:training@pnmsoft.com)

## → **About PNMsoft**

PNMsoft has a 100% track record in providing successful BPM implementations for its customers over the past 12 years.



amdocs

*"Our business challenge is working in a complex matrix organization which dictates efficiency and effective operational processes. We chose to work with Microsoft and PNMsoft in order to answer these needs. The PNMsoft platform creates transparent work processes which are independent of the organizational structure".*

**Eyal Ben Amram, Global VP, Systems & Technology**

***Amdocs deploys 30 complex processes within 3 months for large Telecommunications provider***

PNMsoft's SEQUENCE has helped Amdocs employees to greatly enhance their productivity at client sites. By completing process development in one-fifth of the time, Amdocs was able to deploy 30 complex processes within just three months. They responded quicker to customers and projects, saved costs and increased their revenues.

